

E911 Questionnaire



Date:

SunTel Sales Rep:

Company:

Contact:

Address:

City: State: Zip: Phone #:

1. What is the manufacturer / model of your phone system?

2. What is the software release (if known)?

3. Total number of locations with separate addresses?

4. Does each location have it's own PBX? Yes No

5. Are they networked or standalone? Networked Standalone

6. How many separate buildings with phones?

7. How many floors are in each building?

8. How many square feet per floor?

9. Can you provide scaled floorplans for all buildings with extension locations? Yes No

10. Total number of phones: IP Digital Analog

11. Do you use softphones? Yes No How many?

12. Do you use wireless phones? Yes No How many?

13. Do you use remote teleworker phones? Yes No How many?

14. Do you require assistance from SunTel to establish ELINS/ERL's? Yes No

15. Who is your carrier?

16. Do you require assistance from SunTel to assess carrier E911 offerings? Yes No

17. Are you using PRI or SIP trunks? PRI SIP N/A

18. If you have multiple locations are you using centralized trunking? Yes No

19. How many DID's do you currently own?

20. Do all stations currently have DID numbers?

Yes No

21. Do you require automatic location tracking of device moves?

Yes No

22. Do you require emergency on-site notification?
(notifying local security or facilities managers at the same time 911 call is placed)

Yes No

23. What type of local notification is required?

Screen Pop Email
Text Phone Alert

24. How many users will need local notification?

25. Do you require assistance from SunTel for PBX programming for E911?

Yes No

26. Do you require assistance from SunTel with testing E911 when it is implemented?

Yes No

Notes: